

Bugthorpe & Kirby Underdale Parish Council



Emergency Procedures

Emergencies like road accidents, fires and medical emergencies happen somewhere in the country almost every minute of every day and are dealt with quickly and efficiently by the emergency services.

East Riding of Yorkshire Council and other responding organisations have emergency plans in place for larger events that stretch the resources of the emergency services and affect large numbers of people or the environment.

How Town & Parish Councils will be notified of an Emergency

Town and Parish Councils will always be notified about a declared emergency that they will be affected by. The type of notification will depend on the type of emergency and is outlined below. Elected Members will also be notified in the same way.

- In the event of a localised emergency that impacts on one or a small number of towns or parishes, the clerk will usually be telephoned by the Head of Service who is co-ordinating the Council's response to the emergency. The Head of Service will be known as a Control Centre Manager when they are in this co-ordination role.
- In the event of a wide area emergency that impacts on many wards across the East Riding of Yorkshire, initial notification is likely to come from an email sent from alertparish, the Emergency Planning team or from the Emergency Control Centre.
- If you have signed up for our text alert service you may also be sent an SMS with information. Texts will begin with **EmgncyAlert**, you will not be able to respond directly to these notifications but if you have any questions please contact the Customer Service Centre.

There is often an information vacuum at the start of an emergency, with responding organisations trying to ascertain exactly what has happened and what the consequences are. However, the notification will take place as soon as possible after arrangements have been put into place to implement the Council's response to an emergency.

Communicating with Town and Parish Councils during an Emergency

The Town and Parish Council emergency hotline will usually be the primary point of contact for you during an emergency. Information about the emergency response will be cascaded by the Emergency Control Centre, and the switchboard will be able to direct any queries or issues towards the appropriate Council teams. It is likely that to take some time to respond to enquiries during the initial stages of an emergency.

The Council's website will also be fully updated with information during an emergency.



Emergency Contact Details - Parish Council Contacts

Name	Contact Information	Work address	E-mail address
Ed Johnson (Clerk)	Work - 01759 368219	Halifax Estates Estate Office Bugthorpe York YO41 1QG	ejohnson@halifaxestates.co.uk
David Pearson (Chair)			david.pearson@hyms.ac.uk

Usual Meeting Place

Address	Availability	Keyholder(s)	Keyholder contact details
Bugthorpe War Memorial Institute	By arrangement	Chris Flynn	Post Office phone number 01759 368298
Kirby Underdale Village Hall	By arrangement	Eileen Fenton	eileenfent@hotmail.com

Defibrillators

Address	Availability	Reference No	Door Code
Estate Office Bugthorpe	By contacting 999 for instructions	AG46	Available from calling 999
Village Hall Kirby Underdale		AG45	

**Emergency contact details -
External**

East Riding of Yorkshire Council – 01482 393939

- Town & Parish Council Emergency Hotline - 01482 393536. Email ecc@eastriding.gov.uk (only monitored during an emergency)
- Highways Customer Care Line - 0845 6001666

Useful Contact Details:

- Fire, Police, Ambulance and Coastguard - 999
- Police Non Emergency Number - 101
- NHS Direct – 111
- Environment Agency Floodline – 0845 988 1188
- Gas Emergency Service and Gas Escapes - 0800 111 999
- Electricity Emergency Service and Supply Failures – 0845 733 1331
- Yorkshire Water - 0845 124 24 24
- Maritime and Coastguard Agency – 01262 672317

ERYC Ward Members

Name	Telephone number	E-mail address
Leo Hammond	07761 992815	councillor.hammond@eastriding.gov.uk
Derek Cary	07773 333792	councillor.cary@eastriding.gov.uk
Paul West	07932 021356	Councillor.Paul.West@eastriding.gov.uk